

Welcome to Mattioli Arena

Spectator Information Pack



Everything you need to know before your visit.

Tickets & Arrival

Please check your tickets and allow time before travelling.



1 Your Tickets

-  All public event tickets must be purchased in advance.
-  Your e-tickets will be sent automatically to the booking email approximately 48 hours before the event.
-  Download your tickets before you arrive and have your QR code ready to scan.
-  Check your inbox and junk/spam folder if you have not received your ticket email.



2 Arrival

-  Please allow plenty of time for your journey and venue entry.
-  The Fanzone will open 90 minutes prior to the session.
-  The main arena will open 60 minutes prior to the session.
-  If attending in a group, enter together where possible or ensure each guest can access their own ticket.



3 Session Times

Monday 28 September	18:00	Round One
Tuesday 29 September	18:00	Round One
Wednesday 30 September	19:00	Round Two
Thursday 1 October	19:00	Round Two
Friday 2 October	19:00	Quarter-Finals
Saturday 3 October	20:00	Semi-Finals
Sunday 4 October	20:00	Final



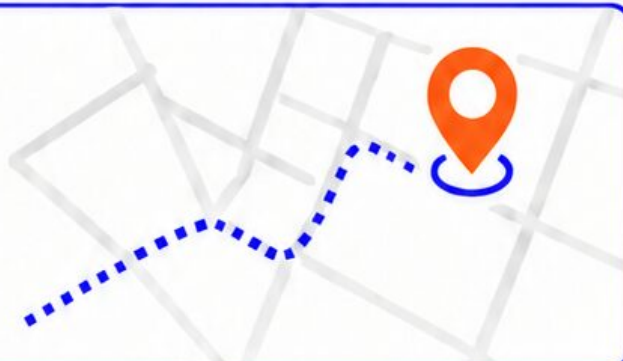
Doors will open 90 minutes before the session starts.
Fans should check the start time printed on their individual ticket.

Getting Here & Parking

Plan ahead and allow extra time for busy events.



Mattioli Arena
12 Memory Lane
Leicester
LE1 3UL



Travel Information

- ✓ Mattioli Arena is within walking distance of Leicester city centre
- ✓ Leicester Railway Station is nearby
- ✓ Please check your journey before travelling



Parking

- ✓ Arena parking is not available for this event.
- ✓ For car parking, scan the QR code:



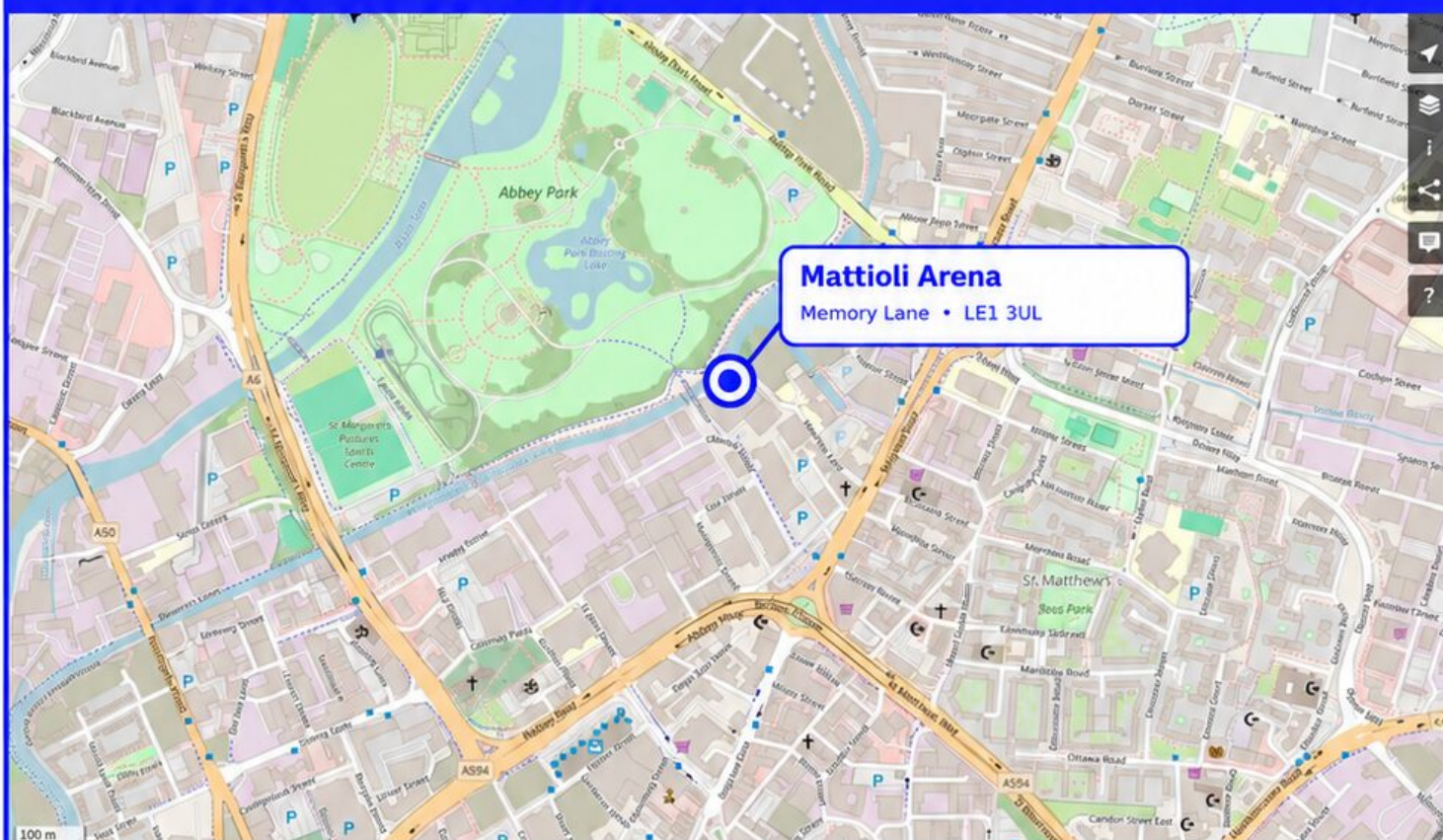
We recommend arriving early.

Arena Location

How to find the arena.

MATTIOLI ARENA

12 Memory Lane, Leicester • LE1 3UL



Main event entrance is via **Memory Lane, LE1 3UL**.



BY CAR

Just off A594
(St. Matthews Way)
and A6 (London Road).
Postcode: LE1 3UL



WALKING

Approx. 10 mins
from Leicester
City Centre



BY TRAIN

Approx. 15 mins walk
from Leicester
Railway Station



BY BUS

Local bus routes
serve the area.
Check local timetables
for details.

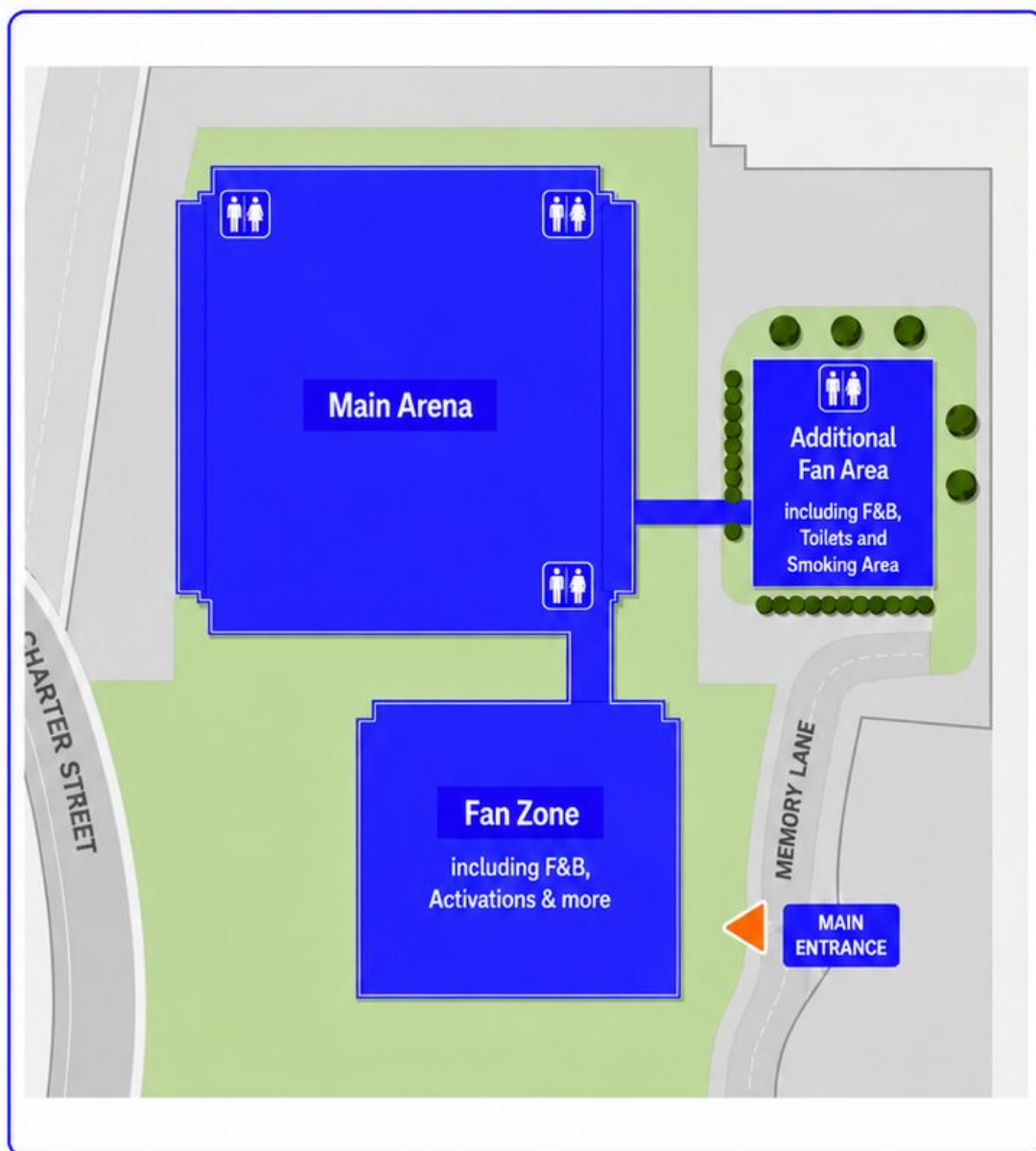
Site Plan & Arrival

A quick guide to the layout outside the arena.

Use the map below to find your way around the site.

LEGEND

-  Main Building
-  Public Access
-  Road / External Area
-  Main Entrance (Memory Lane)



- ✓ Use the main entrance on Memory Lane.
- ✓ Allow extra time for entry and security checks.
- ✓ Fan Zone is open before the event – enjoy F&B and activations.
- ✓ Follow staff directions and signage on arrival.

Inside the Arena

Important information to help keep everyone safe and comfortable during your visit.

DO



Behave in an orderly manner at all times.



Children under 18 must be accompanied by an adult.



Follow venue staff and security instructions.



Be aware that broadcasts may contain strobe lighting and smoke effects.



Familiarise yourself with the event before bringing children.

DON'T



No football colours.



No drunken or disorderly behaviour.



Do not shout, boo, whistle or disturb players while they are throwing.



No inflammatory or offensive 180-card messages.



No flash photography or filming without a permit.

Fancy Dress



While fancy dress is permitted, spectators wearing costumes which are deemed politically insensitive or offensive will not be admitted. Masks are only permitted to be worn once spectators are inside the venue. No imitation weapons or other potential missiles will be permitted.

Prohibited Items



No Smoking



Video Cameras



Fireworks or Flares



Aerosols



Darts



Tools



Balls



Helmets



Illegal Substances



Umbrellas



Explosives



No Inflatables



Weapons



Flags or Poles



Football Colours



Bottles



Cans

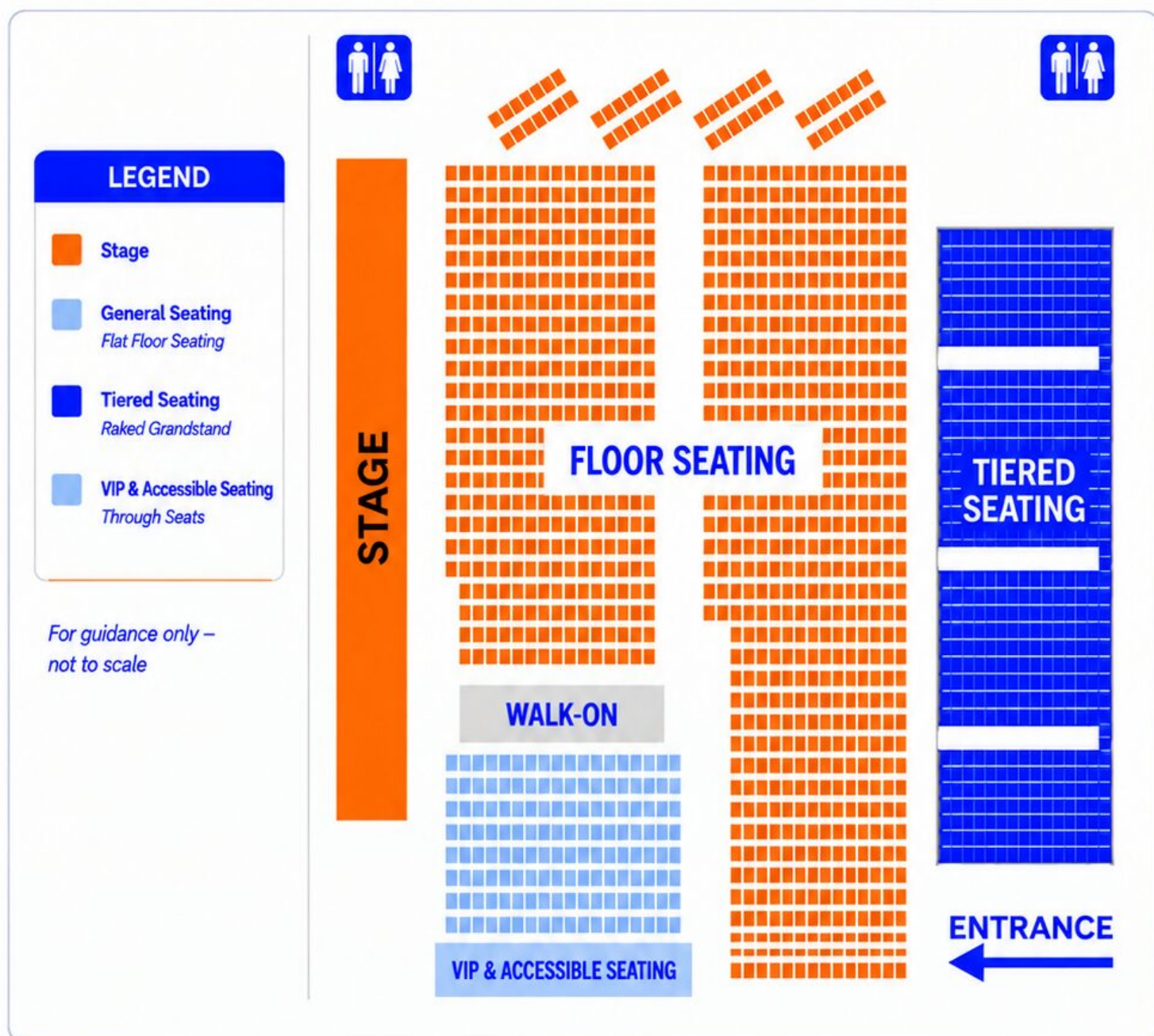


Air Horns or Noise Makers

SPECTATOR MAP

WORLD GRAND PRIX DARTS

Please use the map below to help you find your seats and plan your arrival.



PLEASE REMEMBER

Your seat number is shown on your ticket. If you need any assistance, please speak to a member of our team.

Frequently Asked Questions

Useful information before your visit.



How do I get my tickets?

All public event tickets must be purchased in advance. E-tickets are sent to the booking email approximately 48 hours before the event.



What time do doors open?

Doors for most events generally open 90 minutes before the start time, unless stated otherwise on your ticket or event page.



Where is the main entrance?

Entrance, Box Office and Reception are via Memory Lane, LE1 3UL only. There is no vehicle or pedestrian access from Charter Street.



How does parking work?

Arena parking is not available for this event. For car parking, scan the QR code.



Is the arena accessible?

Yes. Step-free access, accessible seating and ground-floor accessible toilets are available. Please speak to staff if you need assistance.



Do children or carers need a ticket?

Yes. Tickets are required for all attendees, regardless of age or whether they are assisting or caring for another guest.



Can I bring food and drink in?

No external food or drink is permitted. Free tap water is available where refreshments are offered.



Is the venue cashless?

Yes. We accept major credit/debit cards and mobile payments.



Can I leave and re-enter?

No. Mattioli Arena does not operate re-entry once you have left the venue.



Enhanced Security

The safety and security of our guests is our highest priority. Please be prepared for bag checks and security screening on entry.



Smoking & Vaping

Smoking and vaping are not permitted inside the Arena. A designated smoking area may be provided for selected events – please follow event signage or ask security.



Need more help? leicesterarena.co.uk | 0116 326 9700 | mail@leicesterarena.co.uk