Welcome to Mattioli Arena

Spectator Information Pack

Basketball Events

1967 60 2027

Everything you need to know before your visit.

FOR LIVE BASKETBALL EVENTS AT MATTIOLI ARENA.

Tickets & Arrival

Please check your tickets and allow time before travelling.

1 Your Tickets



- All public event tickets must be purchased in advance.
- Your e-tickets will be sent automatically to the booking email approximately 48 hours before the event.
- Download your tickets before you arrive and have your QR code ready to scan.
- Check your inbox and junk/spam folder if you have not received your ticket email.

2 Arrival



- Please allow plenty of time for your journey and venue entry.
- The Fanzone will open circa 120 minutes before tip off.
- The main arena will open 30 minutes before tip off.
- If attending in a group, enter together where possible or ensure each guest can access their own ticket.



Top tip: charge your phone before leaving home and turn up screen brightness when showing your ticket.

Getting Here & Parking

Plan ahead and allow extra time for busy events.

Mattioli Arena
12 Memory Lane
Leicester
LE1 3UL



Travel Information

- Mattioli Arena is within walking distance of Leicester city centre
- Leicester Railway Station is nearby
- Please check your journey before travelling



Parking

- Customer parking is not operated for every event
- If parking is listed at the link below, it is available to book for your event
- Pre-book parking: **bit.ly/4qzgq3o**



Scan here to find other local car parks

We recommend arriving a minimum of 30 minutes prior to tip off.

Arena Location

How to find the arena.

MATTIOLI ARENA

12 Memory Lane, Leicester • LE1 3UL



Main event entrance is via Memory Lane, LE1 3UL.

BY CAR

Just off A594 (St. Matthews Way) and A6 (London Road). Postcode: LE1 3UL

WALKING

Approx. 20 mins from Leicester City Centre

BY BUS

Local bus routes serve the area. Check local timetables for details.

Site Plan & Arrival

A quick guide to the layout outside the arena.

Use the map below to find your way around the site.



- Use the main entrance on Memory Lane.
- Allow extra time for entry and security checks.
- Fan Zone is open before the event – enjoy F&B and activations.
- Follow staff directions and signage on arrival.

Inside the Arena

Important information to help keep everyone safe and comfortable during your visit.

1 Enhanced Security

The safety and security of our guests is our highest priority. Please be prepared for bag checks and security screening on entry.

2 Cashless Venue

Mattioli Arena is a cashless venue. We accept major debit and credit cards, as well as contactless payments.

3 Smoking & Vaping

Smoking and vaping are not permitted inside the Arena. A designated smoking area may be provided for selected events — please follow event signage or ask security.

4 Accessibility & Water

Accessible toilets are available on the ground floor. Free tap water is available where refreshments are offered. If you need help, please speak to a member of staff.

Prohibited Items

Large Bags
One small bag per person, max A4. Backpacks, travel cases, laptop/camera bags and large totes are not permitted.

Weapons
Including knives or any item considered a weapon.

Outside Food & Drink
Including alcohol and sealed containers.

Professional Cameras
Cameras with removable lenses, tripods or recording equipment.

Aerosols
Including spray cans and pepper spray.

Fireworks
Or any explosive or flammable items.

Drones
Or other remote control devices.

Large Flags & Banners
Over 1m x 1m in size.

Need more help? Visit leicesterarena.co.uk for full event information.

Spectator Map

Use this map to help you find seating, facilities and arena access.



- Use the concourse to access seating, facilities and exits.
- Accessible seating is clearly marked on the map.
- Please follow staff directions at all times.
- If you need help, speak to a member of the venue team.

Frequently Asked Questions

Useful information before your visit.

1 

How do I get my tickets?

All public event tickets must be purchased in advance. E-tickets are sent to the booking email approximately 48 hours before the event.

2 

What time do doors open?

Doors for most events generally open 120 minutes before the start time, unless stated otherwise on your ticket or event page.

3 

Where is the main entrance?

Entrance, Box Office and Reception are via Memory Lane, LE1 3UL only. There is no vehicle or pedestrian access from Charter Street.

4 

How does parking work?

Arena car park: pay on arrival via Evology when available. College car parks: selected events only and pre-booked via bit.ly/4qzgq3o.

5 

Is the arena accessible?

Yes. Step-free access, accessible seating and ground-floor accessible toilets are available. Please speak to staff if you need assistance.

6 

Can I bring food and drink in?

No external food or drink is permitted. Free tap water is available where refreshments are offered.

7 

Do children or carers need a ticket?

Yes. Tickets are required for all attendees, regardless of age or whether they are assisting or caring for another guest.

8 

Can I leave and re-enter?

No. Mattioli Arena does not operate re-entry once you have left the venue.

9 

Is the venue cashless?

Yes. We accept major credit/debit cards and mobile payments.

10 

Where can I find more information?

Visit leicesterarena.co.uk or contact 0116 326 9700 / mail@leicesterarena.co.uk.



Need more help? leicesterarena.co.uk | 0116 326 9700 | mail@leicesterarena.co.uk

Fan Zone Activities

Hosted by MC Greg Ellis

Enjoy the fun pre-game and at half time!



CRAFT AREA

WIN PRIZES

Get creative and take part in our craft activities with the chance to win prizes!



PHOTO AREA

WITH RIDER MASCOT

Meet our Rider mascot and get your photo taken!



BEAT THE CLOCK

£2 PER GO

Race against the clock and score as many baskets as you can before time runs out!



TOMBOLA & SPIN THE WHEEL

WIN PRIZES

Have a go on our tombola and spin the wheel with Leicester Riders Supporters Club!



LEICESTER RIDERS MERCH STALL

2026/27 JERSEYS

Check out the latest Leicester Riders 2026/27 jerseys and merchandise.



CHUCK A DUCK

£1 PER DUCK

Purchase your duck from the merch stand. Chuck a Duck takes place at the end of the third quarter!

PLAN YOUR VISIT

Chance to win on 50/50 – all with Leicester Riders Supporters Club.

All activities are located in the Fan Zone area.

Refreshment Area

More choice for every event.

Food, Drinks & Snacks

Spirits, soft drinks, snacks and spectator food will be served from the refreshment area.

New Pick 'n' Mix

Fill your cup with your favourites.



Available From the Refreshment Area

- Spirits
- Soft Drinks
- Snacks
- Spectator Food

Looking for draught drinks?

Please use our new self-pour draught stations.

Our team will be available to help.

Our Bars Are Changing

A quicker, simpler way to enjoy draught drinks.

Introducing Self-Pour

We are introducing Boxbar automated self-service draught stations, designed to make service quicker and help reduce queues.



How It Works



1

Choose & Pay

Select and pay for your draught drink at the ordering point.

2

Collect Your Cup

Follow the on-screen instructions and collect your cup.

3

Pour & Enjoy

Place your cup at the self-pour station and follow the instructions to pour your drink.

Draught Drinks Only

The self-pour stations are for draught drinks only.

Our team will be available to help.

Spectator Menu

Food available from the refreshment area.

OPTIONS



CHICKEN GYROS



STONE-BAKED MARGHERITA PIZZA

OPTIONS



CHICKEN BITES



HOT DOG



BURGER

OPTIONS



NACHOS



FRIES



SAUSAGE ROLL

ADD CURRY OR CHEESE SAUCE